

PRODUCTS AND SERVICES

- Full car service.
- Car computer diagnostics.
- Laser wheel alignment.
- Wheel balancing.
- Tyre changing.
- Car AC filling station.
- Free local collection & delivery (up to 1.5 miles radius).
- Exhaust/ Suspension/ Brakes repair/replacement.
- 24 hour recovery to/from anywhere in Uganda.
- Car welding.
- Selling European/Asian car parts and accessories.
- Exhausts, Suspension and Brakes repair/replace.
- Battery charging.
- Selling car tyres.
- Selling car rooftop storage boxes, bike racks and roof top bars.
- Bodywork, panel beating and painting.
- Car wash.

GENERAL SERVICE COST

STANDARD SERVICES

Wheel alignment	40,000/=	60,000/=	
Tyre repair	5,000/=		
Tyre changing	5,000/=	8,000/=	15,000/=
Car computer diagnosis	50,000/=		
Manual Diagnostics	20,000/=		
AC refilling	60,000/=	120,000/=	
Wheel balancing	5,000/=	8,000/=	10,000/=

CAR WASH SERVICES

Normal/Regular wash	15,000/=		
Body wash only	10,000/=		
Engine wash only	10,000/=		
Full valet/Executive wash	80,000/=	100,000/=	
T-Cut the whole car	150,000/=	200,000/=	
Vacuum cleaning only	5,000/=		
Under wash	5,000/=		



WHO WE ARE

Fix & Rev is a leading car service and repair center in Kampala, Uganda, that has been in operation since June 2020. Boasting of a robust team of professional technicians, experts, and mechanics, we provide corrective and predictive maintenance including interim, major and full car services for light and medium vehicles.

Our one stop workshop in Kisasi sits on 640 square meters, and is equipped with modern equipment and tools. We have a waiting area fully equipped with a café and WiFi services to provide comfort for our customers as they wait for their vehicles. Our client-centred services are designed to give you maximum flexibility and are billed in a clear and concise manner. Our quality of service is consistently growing to become one of the most reliable brands on the market, and can proudly say that Fix & Rev is **“FINALLY THE MECHANIC YOU CAN TRUST!”**



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Vision

To become the most trusted, sought-after automotive and fleet service center in Uganda whose customers and employees have confidence in and respect for how we manage our business that will create only long term, win/win relationships.

Mission

To provide our customers with the best standard vehicle maintenance and repair, in a timely manner, using top quality parts, at competitive pricing. We manage this through applying integrity and upholding the highest ethical standards to all our stakeholders.

Values

Customer Oriented: Our customers (both internal and external) are the drive force behind our business, so we seek feedback in order to continuously improve our performance. We live by four actions that express how we feel about our relationships; inspire their imagination, connect with a smile, engage with them emotionally and enhance their knowledge.

Knowledge & Experience: We pride ourselves on bringing together a great team with different skill-sets to service our valued clients and build a reputation where we are known for our expertise.

Attitude: We are intentional on having the right attitude towards all our stakeholders and recognize that everyone's contribution is important.

Integrity: At Fix&Rev Mechanics, integrity is indispensable to our mission. We act with honesty and adhere to the highest standards of moral and ethical values and principles through our personal and professional behaviour.



OUR SERVICE COMMITMENT

We are passionate about providing a world-class vehicle repair service experience by offering a number of services from oil changes to a complete engine overhaul. We use high-tech diagnostic equipment to guarantee that your vehicle is repaired and or serviced correctly the first time round, using the highest quality replacement parts, filters, oils and components. Fix & Rev's reputation rests on its creative car maintenance approach, technical expertise and attention to detail. We ensure that we provide a service that consistently meets our clients' needs. You are the center of everything we do and we look forward to helping you!

- 1 | We provide our clients with a fully itemised, written quotation including VAT before working on their vehicles.
- 2 | In the event that we identify any other issues, over and above that which has been assigned, the client will be notified of the urgency and cost, so they can make a decision on how to proceed.
- 3 | We choose to fit parts of equivalent quality to those originally fitted by the manufacturer of your vehicle.
- 4 | We will record all the servicing completed on your vehicle in your service record book. This may enhance the resale value of your vehicle by demonstrating that you have had it regularly maintained by a quality garage.
- 5 | A qualified member of staff will also be available to answer quickly and courteously any questions or problems you may have but in the unlikely event of us being unable to resolve a problem to your satisfaction, we offer the free services of - and will abide by the decision made by - an independent arbitration service. Above all, we pride ourselves in always offering high standards of workmanship and friendly, helpful service.

Our Partners:

